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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, FEBRUARY 5, 1999

APPLICATION OF

UNITED TELEPHONE-SOUTHEAST, INC.

CASE NO. PUC990003

For permission to grandfather  
certain Custom Calling Service  
Packages

ORDER SUSPENDING EFFECTIVE DATE  
OF PORTIONS OF FILINGS

On December 28, 1998, United Telephone-Southeast, Inc. ("United" or "Company") filed tariff revisions that would include two additional features within its § U13.11 Custom Calling Service Packages and would make obsolete the offering of four Custom Calling Service Packages listed at § U100.13 of its tariff. The obsolete services would be retained or "grandfathered" to existing customers who subscribed to them prior to February 8, 1999, until such customers have a break in service or subscribe to additional features. United also proposes to introduce five new Custom Calling Services Packages.

The Commission is of the opinion that this matter should be docketed, the proposed grandfathering of the four existing Custom Calling Feature packages should be suspended, and that United should furnish notice to all subscribers regarding the grandfathering of the four existing Custom Calling Feature

packages. However, the proposed revision to the existing Custom Calling Feature package to include two additional features should be allowed to take effect on February 8, 1999, and the introduction of the proposed five new Custom Calling Feature packages should also be allowed to take effect on February 8, 1999. Accordingly,

IT IS THEREFORE ORDERED THAT:

(1) This matter is docketed and assigned Case No. PUC990003.

(2) The proposed revision to one existing Custom Calling Feature package to add two additional features be allowed to take effect February 8, 1999.

(3) The introduction of the five new Custom Calling Feature packages should be allowed to take effect February 8, 1999.

(4) The proposed February 8, 1999, effective date of United's grandfathered Custom Calling Feature packages tariff is hereby suspended until further order of the Commission.

(5) On or before March 31, 1999, United shall send the following notice to all customers by billing insert or by direct mail, whichever the Company chooses:

NOTICE TO CUSTOMERS THAT UNITED TELEPHONE-  
SOUTHEAST, INC. PROPOSES TO CEASE OFFERING  
FOUR OF ITS EXISTING CUSTOM CALLING FEATURE  
PACKAGES AND GRANDFATHER CURRENT CUSTOMERS  
CASE NO. PUC990003

On December 28, 1998, United Telephone-Southeast, Inc. ("United") filed a request with the State Corporation Commission ("SCC") asking to cease offering four of its existing tariffed Custom Calling Feature packages to new customers and grandfather the packages to current customers.

The SCC has suspended the proposed effective date (February 8, 1999) of the request to cease offering the four existing Custom Calling Feature packages and grandfathering of existing customers to those packages until further order of the Commission. The SCC is inviting comments from all affected customers concerning the proposal to stop offering (1) Package A which contains call waiting - basic, call forwarding, and three-way calling; (2) Package B which contains call waiting - basic with return call; (3) Package C which contains enhanced call waiting with return call; and (4) Package D which contains enhanced call waiting, three-way calling and single ring plus. United proposes to continue furnishing these services to those who have subscribed to them on or before February 8, 1999. Any such "grandfathered" customers may retain current service and rates until a break in service occurs or until additional features are subscribed to by the customer. A break in service would include a customer's move from one location to another within the same exchange.

Any person who wishes to submit comments or requests for a hearing concerning United's proposal may do so on or before April 30, 1999, by filing a copy of such written comments or requests for hearing with Joel H. Peck, Clerk, State

Corporation Commission, Document Control Center, P.O. Box 2118, Richmond, Virginia 23218, and referring to Case No. PUC990003. A copy shall also be sent to Mr. C. Steve Parrott, Director-Regulatory Affairs, United Telephone-Southeast, Inc., 14111 Capital Boulevard, Wake Forest, North Carolina 27587-5900. If the Commission receives no substantive objections or requests for hearing, it may grant United's requested relief without the necessity of a hearing.

UNITED TELEPHONE-SOUTHEAST, INC.

(6) Any person wishing to file comments or requests for hearing shall file with the Clerk of the Commission on or before April 30, 1999, and also send a copy to Mr. C. Steve Parrott, Director-Regulatory Affairs, United Telephone-Southeast, Inc., 14111 Capital Boulevard, Wake Forest, North Carolina 27587-5900.

(7) On or before May 24, 1999, the Commission Staff shall file a report summarizing the comments received and setting forth its recommendations.

(8) On or before April 30, 1999, United shall file proof of the notice prescribed in (3) above.